

broken windscreens only



Wesfarmers General Insurance Limited, ABN 24 000 036 279

NB. This claim form is to be used for Broken Windscreens Only. If there is any other damage the company's ordinary motor vehicle claim form must be used.

1. Client Details

Insured's name *(BLOCK letters - Please give full name)* Age

Address Postcode

Phone number (w) Phone number (h) Mobile number

"Comprehensive" Policy number From *(dd/mm/yyyy)* To *(dd/mm/yyyy)*

Driver's name Driver's age

Licence number Expiry date *(dd/mm/yyyy)*

2. Goods and Services Tax (GST)

To ensure you do not incur any unnecessary GST liabilities on this claim please advise your:

ABN, if applicable

Entitlement to an Input Tax Credit in respect of the

(i) insurance premium % and; (ii) vehicle which is the subject of this claim %

3. Particulars of Insured Vehicle

Make of vehicle Model Year

Engine number Registered number

Date of breakage *(dd/mm/yyyy)*

Was broken windscreen? *(tick as appropriate)*

Zone toughened Laminated Tinted Banded Armour plate

Was windscreen struck by stone? Yes No If No, state cause



Professional Services Australia

For any enquiries, please contact:

PSA Insurance
346 St Kilda Road
MELBOURNE VIC 3004

Tel: 03 8646 0208
Fax: 03 8646 0210
Email: info@psainsurance.com.au

4. Replacement Details

On receipt of the account for replacement please: *(delete item not applicable)*

1. Pay the repairer direct
2. Forward your cheque to me/us

IF WINDSCREEN HAS BEEN REPLACED, ATTACH RECEIPT OF ACCOUNT

5. Complaints - Internal and External Complaints Procedure

If you do not agree with any decision we make in relation to your insurance, please write to us stating what you disagree with and why.

We will then either resolve or attempt to resolve your complaint immediately or refer the matter to Our Internal Dispute Resolution Committee (IDRC)

If you are not satisfied with a claim decision by the IDRC, the matter may be referred to an independent alternate dispute resolution body, Financial Ombudsman Service (FOS), provided it falls within their jurisdiction.

Financial Ombudsman Service

Freecall 1300 78 08 08

Post: GPO BOX 3, Melbourne Victoria 3001

Website: www.fos.org.au

Email: info@fos.org.au

6. Privacy

Lumley General respects your privacy and complies with the Privacy Act and the National Privacy Principles. A copy of our Privacy Policy is available at any of our offices or online at www.lumley.com.au

I/We declare that the above is a true statement of the facts and matters relating to this claim.

Signature

Date (dd/mm/yyyy)